

Instruction Sheet

Follow these instructions to update the software.

Subject: UHCTHD Software Update Instructions

**Models affected: UHCTHD Holding Cabinets
5.2.2025**







1. With the cabinet powered up and fully booted up, press the  button. Press the  button. Swipe one (1) time to the right to **Utilities**.
2. With **Utilities** displayed at the top of the screen, press the  button in the lower left corner of the screen.
3. Enter **159357**. The lock icon will change to unlocked .
4. Press the **Platform Info** button in the bottom left corner.
5. The **BSP Package** version should be **v 6.05; 03-04-2020**. If the BSP version is v 6.05 or higher, proceed to the next step. If the BSP version is less than v 6.05, new SD cards **MUST** be ordered and installed in both touch screen controllers. If new SD cards are not available, **STOP and DO NOT PROCEED!** Order the kit that corresponds to the cabinet type.
6-row Double Sided cabinets - PN 8263680
6-row Single Sided cabinets - PN 8263707
3-row Double Sided cabinets - PN 8263705
3-row Single Sided cabinets - PN 8263706
6. Press Close.
7. Press the  button.
Press

8. Press the **&Go** button.
9. With the cabinet powered up and fully booted up, slide the USB cover open and insert the USB drive in the front of the cabinet (see Figure 1).
10. After a few minutes the software update will start (see Figure 2).
11. During the software update, the rear controller will show a secondary communication error. This is normal during the software update.
12. When the software update is complete the controller displays **Software update successful. Unplug USB and reboot the unit** when complete (see Figure 3).
13. Remove the USB from the front of the cabinet.
14. Power cycle the entire cabinet.



Figure 1

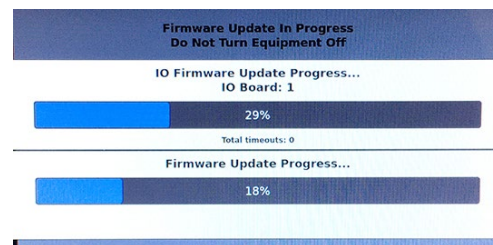














Figure 2

Software update successful.
Unplug USB and reboot the unit

Figure 3

15. Press the  button. Press the  button. Swipe two times to the right to **System Information**. Verify the UI software version is **UX-2578** and the IO software version should be **0.4.2** (see Figure 4) on both displays.
16. Press the  button.
17. Press the  button.
18. After loading the software, it may be necessary to load country specific menus.
19. Press the  button.
20. Press the  button.
21. Press the  button in bottom left corner.
22. Enter 159357 and press the  button.
23. Press and hold  button for three (3) seconds.
24. Scroll to the desired country menu and with it highlighted, press the  button.
25. When the menu file is imported, press the  button.
26. Press the  button to exit.

Firmware Versions	
Board	Version
UI (Primary)	UX-2578
I/O board	0.4.2

Figure 4